Subscriber Agreement

1. Subscription Agreement: A subscriber who is entitled to use a certificate delivered by the National Agency for Information and Communication Technologies (hereinafter "ANTIC") which is an authorized certification authority. He/She has to visit a registration authority holding license granted by ANTIC and the certificate will be used for strong authentication, digital signature and encryption. Upon obtaining the certificate, the subscriber is requested to respect the following terms of agreement.

2. Identification: ANTIC reserves the right to collect information as required to verify the identification of an individual, a corporation, a public administrative agency for the purpose of certificate usage, issuance, re-issuance, renewal, suspension, reactivation, revocation or changing of related information. A subscriber is deemed to approve ANTIC's right by signing and putting a seal to the certificate application form.

3. Generation of Distinguished Name: ANTIC reserves the right to generate a unique name called DN (Distinguished Name) for identification based on its own relevant policy.

4. Certification Processing: ANTIC will do its best to process all certificate applications as soon as possible. However, ANTIC shall not be held responsible for any delay due to unexpected circumstances.

5. Management of Certificate Registration Number: The certificate registration number generated by the system during the registration process uniquely belongs to each subscriber and constitutes confidential information that should be safely handled. The loss or exposure of this registration number prior to certificate issuance will make it impossible to ensure saved and secured certificate. In this case, the subscriber should immediately inform ANTIC or the Local Registration Authority (hereinafter "LRA") of which he/she obtained the registration number.

6. Private Key Generation and Storage: The subscriber shall be the sole responsible of the private key generation and storage. In case of disclosure or loss of the private key, the subscriber should report immediately to ANTIC or LRA of which he/she was registered. The subscriber shall be responsible for any result that may occur due to his/her carelessness, poor management or improper use of the private key.

7. Handling of Information Related to Certificate Issued: The subscriber shall be responsible for any result due to poor safeguard of information related to the certificate issued.

8. Suspension or Revocation: ANTIC has the right to suspend or revoke the certificate at its sole discretion in the event of occurrence of a situation stated in the Law relating to Cybersecurity and cybercriminality and the regulation enforce.

9. Damages: ANTIC has the role to ensure risks related to problems that may result from the certification in all e-government transactions made between the subscriber and other parties. ANTIC also has the role to regain losses resulting from the poor certification issuance through an insurance company.

10. Subscriber's Obligation for Prompt Report: The subscriber shall be responsible for any result that may occur due to his/her failure to report occurrence of any problem for which he/she has not reported on time.

11. Immunity:ANTIC shall not be responsible for any upshot, including an inability of certificate usage or a functional problem that may occur due to an error made by the subscriber in handling computer equipment, or inefficient functioning of the hardware or software of his/her computer. ANTIC shall not also be responsible for any delay or inability or relatedoutcomes that may rise due to such a delay or inability in provision of public certification service resulting from force majeure, including malfunctioning of the computer, communication systemor other external factors beyond its control.

The subscriber can get a copy of this Agreement upon request.